

PLEI Taxonomy, v. 5.0

In the Clicklaw initiative, we are using the PLEI Taxonomy to categorize content on the site, which will allow users additional pathways to locate what they are looking for.

What is a taxonomy?

A taxonomy is made up of categories that complement the abilities of search to help users find what they're looking for. Taxonomy categories represent aspects of things that are hard to capture with just keyword search terms. On Clicklaw, the taxonomy categories will allow users to:

- click on categories to locate resources
- refine their search results
- link in to related information

What is the PLEI Taxonomy?

The PLEI Taxonomy was sponsored by the PLEI Network to enable a coordinated, structured approach to describing public legal education and information resources from member organizations and others. The PLEI Taxonomy has evolved through the development period of Clicklaw, based on user testing, analysis of content, and feedback from organizations formally participating in the Clicklaw initiative.

The PLEI Taxonomy includes categories for:

- **Topics:** what the resource is *about* or a community to whom the resource is *of interest* (Family law, Debt, Consumer, Seniors, etc.).
- **Resource type:** the *nature* of the information (basics, self-help & forms, etc.).
- **Media format:** the *format* the resource is in (web, video, PDF, etc.).
- **Language:** the language of the resource (Chinese, Punjabi, Spanish, etc.).
- **Type of service:** for services only, the type of help offered (information or self-help, etc.).

Topic – what the resource is <i>about</i> or a community to whom the resource is <i>of interest</i>		
Your safety	Your daily life	Your communities
Abuse & family violence	Accidents & injuries	Aboriginal
Victims of crime	Business & non-profits	Disabilities
	Cars & getting around	Gays, lesbians, trans & bisexuals
	Consumer	Immigrants & refugees
Your money	Employment	Seniors
Debt	Environment	Women
Pensions, benefits & welfare	Housing, tenancy & neighbours	
Taxes & finances	Media & internet	Your legal system
	Privacy & access to information	Legal help & lawyers
Your family	Rights & citizenship	Crimes & offences
Children & teens		Courts & tribunals
Family law		Alternatives to court
Health		* Introduction to the legal system
Wills, estates & life planning		** Legal needs & innovative solutions

* In Learn & Teach only ** In Reform & Research only

Note that the labels “Your safety”, “Your money”, “Your family” and so on are grouping labels only, not categories

Resource type – the <i>nature</i> of the information	
basics	basic practical legal information
gateways	websites or areas of websites that are entry points into a range of information (<i>use sparingly!</i>)
manuals & books	detailed practical legal information
programs & courses	programs, classes, animated or interactive websites & learning tools, either online or offline
reports & documents	detailed analysis, evaluation and policy
self-help & forms	tools to get things done (e.g., fillable forms, step-by-step how-to, sample wording)
teaching materials	guides, lesson plans, case studies aimed at those teaching or facilitating

Media format – the <i>format</i> the resource is in	
audio/podcast	
multimedia	e.g., animated or interactive website
PDF	
print	
video	
web	
not applicable	e.g., in-person program, workshop or class

Language – the language of the resource		
Arabic	Hindi	Serbo-Croatian
Chinese (simplified)	Japanese	Somali
Chinese (traditional)	Korean	Spanish
English	Portuguese	Tagalog
Farsi (Persian)	Punjabi	Tamil
French	Russian	Vietnamese

Type of service – for HelpMap services only
advocacy, advice or representation
counselling or support
information or self-help
government services

Type of organization – for contributor organizations’ profiles only
non-profit
government
legal profession